

Ms. Sharon King
3591 Millay Drive
Troy, MI. 48083

January 7, 2019

Ms. Elaine Bo
Troy Community Center
3179 Livernois
Troy, MI. 48083

Dear Ms. Bo:

I have been a City of Troy resident for over 41 years but it has only been since I retired in February of 2014 that I have been able to really experience more of the services that the City of Troy has to offer.

In this past year, as part of a committee planning a 50th Reunion for my high school class, I was able to receive a few hours of volunteer assistance from Lynn McLean who enabled me to put together a slide show for the reunion. I wanted to take his Power Point class long before, but never did since I did not have a computer compatible for use with the Microsoft program. But once I made the commitment to prepare the slide show, I regularly came to the Troy Center Computer Lab to use their equipment during their open hours. This was indeed a sacrifice on my part; but I was still very grateful that I even had this option. I did take Mr. McLean's Power Point Class in June; but had he not been willing to give me some basic lessons before then, I would have never had the time to complete my project for the reunion on June 23, 2018.

Along with Mr. McLean, a number of other volunteers were instrumental in helping me complete my project. These included volunteer Bob Treharne and Saturday volunteers Blake Martin and Rajesh Bansal.

I have attended several of the Computer Lab Open House Sessions and I have to say that we in Troy are very fortunate to have such a wonderful, skilled set of volunteers who are dedicated and willing to give their time to assist so many of us technically-challenged senior citizens. Every single one of the computer class instructors and volunteers that I have met have been more than willing to do whatever they can to help.

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RE: Computer Lab and Volunteers

I am sending this letter to not only praise the volunteers but also all the City of Troy employees who have been instrumental in establishing the Computer Lab and the group of volunteers who run it. I know Mr. Treharne is particularly valuable in keeping the computers updated and running. I have myself witnessed and experienced his personal dedication to this effort.

Please share this letter with all involved in giving us in Troy such a special opportunity for learning technology.

Sincerely,

A handwritten signature in blue ink that reads "Sharon King". The signature is written in a cursive style with a long, sweeping tail on the letter "g".

Sharon King
Troy Citizen

Cc: Mary DiCaro