

From: Chambers, William
Sent: Friday, February 15, 2019 10:22 PM
To: Frank Nastasi <nastasifa@troy.mi.gov>
Subject: Timothy Garcher - Feedback

Chief Nastasi-

I wanted to take a minute to write a THANK YOU for having such an amazing officer. **Timothy Garcher** has shown passion and dedication in his role the entire time I've known him. I've worked in retail Loss Prevention for 23 years and I've never met a harder working officer. Garcher helped identify a known booster in the Somerset Collection mall using what can only be described as a never give up attitude. Garcher made multiple trips to the store, worked with the LP Agents at Sephora and conducted an extremely thorough investigation. Once she was caught, Garcher collected all necessary evidence and was present in court when the suspect was charged with theft from multiple stores in the mall including \$1,000+ from Sephora.

As if that wasn't enough, the Somerset Sephora recently began experiencing problems with a new booster who is traveling in from out of state. Garcher Partnered with Sephora LP again along with law enforcement in multiple other cities and against all odds, was able to once again identify the suspect. This case is still pending, but I have no doubt Garcher will follow through again until this suspected is charged.

This email is overdue, because several years ago Garcher stopped a suspect in Somerset who was suspected of credit card fraud. Garcher's arrest led to Sephora shutting down over \$80,000 in fraudulent merchandise cards, half of which were issued in Michigan.

Out of respect for your time, I didn't want this email to be too long, but if you'd like more information on any of these 3 cases, my contact information is listed below.

One last word...

A senior executive in our LP Department recently asked me "Can we clone Garcher and send him out to other cities?"

Thanks again!

William Chambers, CFI

District Loss Prevention Manager
Great Lakes/OH/IN/WV/KY/western PA

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SEPHORA LOSS PREVENTION